

Chapter 11 Operations Management Uwi St Augustine

"This book provides a comprehensive collection of research on current technological developments and organizational perspectives on the scale of small and medium enterprises"--Provided by publisher.

Exposing the corporate structures behind exploitative migrant labour programs, this book investigates the use of guest workers in the United States, the largest recipient of migrant labour in the world.

In 1974, McIntyre temporarily left behind his academic career as a developmental economist at the University of the West Indies to take up appointment as Secretary-General of CARICOM (the Caribbean Community and Common Market). He subsequently held positions as the Director of the Commodities Division of UNCTAD (United Nations Conference on Trade and Development) and then Deputy Secretary-General of UNCTAD in both Geneva and New York. In 1988 McIntyre returned to the Caribbean as Vice Chancellor of the University of the West Indies and, on his retirement in 1998, he assumed the post of Chief Technical Advisor at the Caribbean Regional Negotiating Machinery. This book outlines McIntyre's extraordinary life and wide-ranging international career in diplomacy, politics and academia. It provides key perspectives on the development of Caribbean regional government and international institutions in the twentieth century.

Focuses equally on disaster prevention and then disaster response, including coverage of cloud computing and cloud availability, an area untouched by other disaster recovery/high availability titles.

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This book examines recent developments in Latin American biofuel production. Taking “sustainable development” as a central theme, each chapter considers one country in the region and explores how biofuel production is evolving given concerns about food sovereignty, trade and other social issues. Environmental conservation, as well as an increasingly complex and globalized economic structure, is also taken into account. The contributions to this volume critically explore the ways in which biofuel production in Latin America impact social, economic and environmental systems: the so-called “three pillars of sustainability”. Numerous stakeholders, drawn from government, industry, civil society and academia have attempted to define “Sustainable Development” in the context of biofuel production and to operationalize it through a series of principles, criteria, and highly specific indicators. Nevertheless, it remains a fluid and contested concept with deep political and social ramifications, which each chapter explores in detail.

Business intelligence (BI) has evolved over several years as organizations have extended their online transaction processing (OLTP) capabilities and applications to support their routine operations. With online analytical processing (OLAP), organizations have also established the capability to extract internal and external data from a variety of sources to specifically obtain intelligence about non-routine and often less-structured arrangements. BI therefore refers to applications and technologies that are used to gather, provide access to, and analyze data and

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information about the operations of an organization. It has the capability of providing comprehensive insight into the more volatile factors affecting the business and its operations, thereby facilitating enhanced decision-making quality and contributing to the creation of business value. Larger and more sophisticated organizations have long been exploiting these capabilities. Business Intelligence for Small and Medium-Sized Enterprises (SMEs) guides SMEs in replicating this experience to provide an agile roadmap toward business sustainability. The book points out that successful BI implementations have generated significant increases in revenue and cost savings, however, the failure rates are also very high. More importantly, it emphasizes that a full range of BI capabilities is not the exclusive purview of large organizations. It shows how SMEs make extensive use of BI techniques to develop the kind of agility endowing them with the organizational capability to sense and respond to opportunities and threats in an increasingly dynamic business environment. It points to the way to a market environment in which smaller organizations could have a larger role. In particular, the book explains that by establishing the agility to leverage internal and external data and information assets, SMEs can enhance their competitiveness by having a comprehensive understanding of the key to an agile roadmap for business sustainability.

During the last decade, the Latin American and Caribbean region has experienced unprecedented natural resources abundance. This book highlights how transparency can help realize the benefits and reduce negative externalities associated with the extractive industries in the region. A central message is that high-quality and well-managed information is critical to ensure the transparent and effective governance of the sector. The insights from experiences in the region can help policymakers design and implement effective regulatory reforms and

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adopt international standards that contribute to this goal. This is particularly important at a time when the recent boom experienced by extractives in the region may be coming to an end. This volume provides educators with a global understanding of the challenges associated with equity and inclusion in higher education, and it provides evidence-based strategies for addressing the challenges associated with implementing equity and inclusion at higher education institutions around the world.

The first textbook on Commonwealth Caribbean Contract law for undergraduate and sixth form students, *Commonwealth Caribbean Contract Law* is a new and unrivalled resource on the subject. This textbook utilises Caribbean Case Law and Statutory provisions to provide a clear and immersive path into the study of contract law from a Caribbean perspective.

Encompassing topics that include misrepresentation, privity, and remedies, this book expertly introduces and explains the many aspects of contract law in the Caribbean. Written by a well-established textbook author and professor of law at Mona Campus, the textbook comprehensively covers all key principles of contractual obligations studied by undergraduate students, and is relevant to practitioners in a modern and accessible way. An invaluable reference, this book is essential reading for those with an academic or professional interest in contract law.

Global food losses are a result of a lack of necessary infrastructure, improper food safety handling procedures, and insufficient training for the personnel working in the cold chain. The development of a resource-efficient and energy-smart food supply chain requires a well-integrated evaluation and development of the cold chain. *Cold Chain Management for the Fresh Produce Industry in the Developing World* provides a comprehensive review of the

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benefits of an unbroken cold chain in developing countries and focuses on the critical role of extension education in the implementation of cold chain management. The unbroken cold chain is essential for all stakeholders in the fresh produce industry to maintain the quality and safety of food products during handling, transporting, and storing in their journey from producer to consumer. Appropriate cold chain management is crucial not only to reduce the postharvest losses and wastages, but also to increase farmers' income, generate employment opportunities, and improve the livelihood of stakeholders along the supply chain. Key Features: Includes case studies for promoting the expansion of existing technologies for cold chain development in Asian, Africa and the Caribbean nations. Assesses cold chain management as crucial to the growth of global trade in perishable products with contributions from international organizations, researchers and commercial experts. Articulates resilient, sustainable and creative concepts to develop cold chains to enhance food distribution. This book comprises of chapters contributed by the experts and practitioners of cold chain development in developing countries. The authors in the book provide the scenario of cold chain management in the world and discuss the importance of the cold chain as well as the different options and innovations of cooling systems. Chapters also include case studies, success stories, capacity building activities, and other opportunities in cold chain development.

"Information Systems for Business and Beyond introduces the concept of information systems, their use in business, and the larger impact they are having on our world."--BC Campus website.

To maintain the quality of education, integrity and honesty must be upheld by students and teachers in learning environments. The prevention of cheating is a prime factor in this

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endeavor. The Handbook of Research on Academic Misconduct in Higher Education is a pivotal reference source for the latest scholarly material on the implementation of policies and practices to inhibit cheating behaviors in academic settings. Highlighting emerging pedagogies, empirical-based evidence, and future directions, this book is ideally designed for professionals, practitioners, educators, school administrators, and researchers interested in preventing academic dishonesty.

Engages with a range of alternative ethical perspectives and the initiatives to which they give rise. This book features case studies that covers a range of places, commodities and initiatives, including Fair Trade and organic production activism in Hungary, Fair Trade coffee in Costa Rica and handicrafts made in Indonesia.

Leadership and Personnel Management: Concepts, Methodologies, Tools, and Applications
Concepts, Methodologies, Tools, and Applications IGI Global

This new edition to the series will provide an up-to-date textbook covering a wide-range of employment and labour law issues which affect the Commonwealth Caribbean. Initially the book will embark on a comparative analysis of employment and labour law in Jamaica, Trinidad and Barbados, as a reference point for distinguishing the laws of other Commonwealth Caribbean jurisdictions. The book will continue to examine how the law operates within the legal systems of the Caribbean, taking into account the umbilical link to British jurisprudence and the persuasive precedent of other Commonwealth jurisdictions, and the impact this has had on the growth and development of the area. Commonwealth Caribbean Employment and Labour Law will be essential reading for students enrolled on Employment Law, Discrimination and Dismissal Law courses in the Caribbean.

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Canute S. Thompson examines the nexus between the place and scope of the educational enterprise of a country and a country's developmental prospects and experience. His central claim is that the sustainable development of a country is a function of the quality of its education system and the levels to which its citizens are educated. He argues that in this calculus, the quality of post-secondary and tertiary education systems is a determinant of a country's prospects for development. In examining the issue of underdevelopment facing the Caribbean, Thompson explains that institutions of higher learning in the region face the imperative of finding ways of becoming both more accessible and more relevant to the developmental needs of the region. Taking account of the provisions of the General Agreement on Trades in Services, he points to the disadvantages this trading arrangement poses for higher education institutions in small developing states and suggests ways in which the vulnerabilities these institutions face may be addressed. While asserting that higher education institutions, including and especially the University of the West Indies, must find ways to remain viable in a highly competitive marketplace, Thompson argues that governments of the region have a duty to ensure the survival and success of these institutions. In this vein, he advances recommendations for the public funding of access to higher education. Thompson also examines impediments to development - such as crime, the decline in social activism, weak institutional processes and leadership, and public mistrust - and explores their connection to education. He concludes that the path to sustainable regional development is dependent on improving the quality of, and access to, education, and that such improvements will in turn help contain crime, inspire social activism, strengthen institutional processes and leadership, and ultimately restore public trust.

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Comprehensive and engaging, this textbook introduces students not only to foundational sociological work, but also to insights from contemporary sociological theory and research. This combined approach ensures that students become familiar with the core of sociology: key concepts, theories, perspectives, methods, and findings. Students will acquire the ability to think like a sociologist, investigate and understand complex social phenomena. This text presents a complete sociological toolkit, guiding students in the art of asking good sociological questions, devising a sophisticated theory and developing methodologies to observe social phenomena. The chapters of this book build cumulatively to equip students with the tools to quickly understand any new sociological topic or contemporary social problem. The textbook also applies the sociological toolkit to selected key sociological issues, showing how specific sociological topics can be easily investigated and understood using this approach. Taking a global and comparative perspective, the book covers a rich diversity of sociological topics and social problems, such as crime, immigration, race and ethnicity, media, education, family, organizations, gender, poverty, modernization and religion. The book presents a range of helpful pedagogical features throughout, such as: Chapter overview and learning goals summaries at the start of every chapter; Thinking like a sociologist boxes, encouraging students to reflect critically on learning points; Principle boxes, summarizing key sociological principles; Theory schema boxes, presenting sociological theories in a clear, understandable manner; Stylized facts highlighting key empirical findings and patterns; Key concepts and summary sections at the end of every chapter; and Companion website providing additional material for every chapter for both instructors and students, including PowerPoint lecture notes, discussion questions and answers, multiple-choice questions, further reading and a full

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glossary of terms. This clear and accessible text is essential reading for students taking introductory courses in sociology. It will also be useful for undergraduate and graduate courses in other social science disciplines, such as psychology, economics, human geography, demography, communication studies, education sciences, political science and criminology. Security Clearance Issues, Problems, Denials and Revocations (If you have a security clearance with no issues, then you don't need this book. If, however, you are worried about any aspect of your security clearance, then you absolutely need this book!) Attorney Ronald C. Sykustus first started handling security clearance matters as a prosecutor in the United States Army. Subsequent to that, he defended active-duty soldiers and officers who were having their clearances revoked. He has continued his security clearance defense practice as a civilian lawyer since he left the United States Army with an honorable discharge. Ron is very aware of the importance of having a security clearance for obtaining meaningful and well-compensated employment, both within the government and in the private contracting industry. This book covers all aspects of the security clearance. It is especially geared toward people who not only run into problems with their existing security clearance, but also for those who have concerns about getting a security clearance and making sure that their clearance or job is not jeopardized down the road. This book addresses people's concerns at all phases of the security clearance process, and it does so in a way that makes sense and is easy to understand.

A critical part of the history of regionalism in Latin America and the Caribbean is to be found in the widening of the economic and functional relationships among the English-speaking Caribbean to embrace other countries in the Greater Caribbean. Bringing together a range of

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international experts to explain the broad thrusts of CARICOM's widening project and the opportunities and challenges it presents, the book pays particular attention to CARICOM's relations with the French Caribbean territories. Providing a review of the pan-Caribbean landscape this volume notes the impact of these new relationships on internal CARICOM affairs; inter-regional/South-South cooperation; and political and legislative changes in European metropolises of the non-independent territories. It also contemplates recent developments in the region and globally, such as political instability in Brazil and Venezuela, Britain's decision to leave the European Union and the policies of the Donald Trump administration. This edited collection will be an important resource for students and researchers in Latin American and Caribbean politics, economics, development, history and heritage.

The receipt of knowledge is a key ingredient by which the tourism sector can adjust and adapt to its dynamic environment. However although its importance has long been recognised the fragmentation within the sector, largely as a result of it being comprised of small and medium sized businesses, makes understanding knowledge management challenging. This book applies knowledge management and social network theories to the business of tourism to shed light on successful operations of tourism knowledge networks. It contributes specifically to understanding a network perspective of the tourism sector, the information needs of tourism businesses, social network dynamics of tourism business operation, knowledge flows within the tourism sector and the transformation of the tourism sector through knowledge networks. Social Network Analysis is applied to fully explore the growth and maintenance of tourism knowledge networks and the relationships between tourism sector stakeholders in relation to

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their knowledge requirements. Knowledge Networks and Tourism will be valuable reading for all those interested in successful operations of tourism knowledge networks.

Online has:

Emergency medicine attendings who wish to hone their teaching skills can find a number of books on educational strategies written by physicians from other disciplines. However, until the publication of the first edition of this book, they did not have access to a text written by emergency medicine physicians on methods of teaching that are directly applicable to teaching EM. This book was compiled to meet that need. Following the introductory section, which provides important background information, the book's contents are organized into 4 sections that correspond to the core needs and interests of EM educators: Section 2 focuses on practical and ethical considerations of teaching in the ED; Section 3 provides strategies for teaching specific groups of learners; Section 4 looks at the skills that are characteristic of the best EM educators; and Section 5 looks in depth at specific teaching techniques and strategies. Now more than ever this book addresses the needs of physician educators from all over the world. New chapters discuss lecturing to an international audience; using simulation as a teaching tool; how to make journal club work for you, and other topics that are of broad interest to medical educators in this field. In general, each chapter has been updated and reviewed to make sure the content was something that emergency physician educators could use in any country. The chapter contributors are widely regarded as leaders in the field of emergency medicine education and faculty development. Authors were given free rein to develop their chapters and write in their own style. They were asked to present their personal views on how to successfully teach the art of emergency medicine, rather than review evidence-

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based guidelines regarding medical education. As a result, most of the chapters have few references. This first-person approach to a multi-authored textbook yields a compilation that varies in style from chapter to chapter and exposes the reader to a variety of communication techniques.

Course Notes is designed to help you succeed in your law examinations and assessments. Each guide supports revision of an undergraduate and conversion GDL/CPE law degree module by demonstrating good practice in creating and maintaining ideal notes. Course Notes will support you in actively and effectively learning the material by guiding you through the demands of compiling the information you need. Written by expert lecturers who understand your needs with examination requirements in mind Covers key cases, legislation and principles clearly and concisely so you can recall information confidently Contains numerous diagrams, definition boxes, workpoints, and other features to help you understand difficult concepts Provides opportunities throughout for you to check your understanding Additional online revision guidance such as sample essay plans, interactive quizzes and a glossary of legal terms at www.unlockingthelaw.co.uk

"The applied research indicates that, to improve awareness, park education programs should be targeted specifically to the user groups primarily through outreach programs. Further, the Park's management programs should be highlighted, particularly the beneficial, tangible products and services (benefits) the Park provides to each user group... The closer the tie between reef conditions and business earnings, the greater the users' support for reef conservation." Coral reefs are sometimes referred to as

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"canaries of the sea" because of their early warning ability to show near-shore oceanic stress. Because of their biological diversity, they are also called "rainforests of the sea." Coral reefs are vital to the well being of millions of people. Coral reef managers and government officials trying to save their valuable national resources have turned to research on coral reefs for help. The research presented in this publication merits a great deal of notice because the output is useful for decision support and training tools in integrated coastal zone management (ICZM). The work on cost-effectiveness analysis has developed integrated economic and ecological models, relying extensively on fuzzy logic procedures to model impacts and effects of interventions within the reef environment. By contrast, the marine system valuation work provides economic valuations of coral reefs, demonstrating the use of different modeling methods and treating key policy issues within this context. This publication will interest coastal zone experts and managers worldwide

Armstrong's Handbook of Human Resource Management Practice is the bestselling and definitive resource for HRM students and professionals, which helps readers to understand and implement HR in relation to the needs of the business. It covers in-depth all of the areas essential to the HR function such as employment law, employee relations, learning and development, performance management and reward, as well as the HR skills needed to ensure professional success, including leadership, managing conflict, interviewing and using statistics. Illustrated throughout in full colour and with a

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range of pedagogical features to consolidate learning (e.g. source review boxes, key learning points, summaries and case studies from international organizations such as IBM, HSBC and Johnson and Johnson), this fully updated 15th edition includes new chapters on the HRM role of line managers, evidence-based HRM, e-HRM and the gender pay gap, further case studies and updated content covering the latest research and developments. Armstrong's Handbook of Human Resource Management Practice is aligned with the Chartered Institute of Personnel and Development (CIPD) profession map and standards and is suited to both professionals and students of both undergraduate degrees and the CIPD's level 5 and 7 professional qualifications. Online supporting resources include comprehensive handbooks for lecturers and students, lecture slides, all figures and tables, toolkits, and a literature review, glossary and bibliography.

In the last twenty five years, company law in the Commonwealth Caribbean has undergone dramatic changes, from a model influenced by English law to a new, harmonised collection of regional legislation based on the Caricom and CLI model Acts that vary substantially across Caricom member states. The variation within Caribbean company law presents an enormous challenge, both in terms of the breadth of the subject and in addressing the difference in provisions of one state's Company Law Act as opposed to another. Using the Caricom model Act and CLI model Act as a basis for its structure, Commonwealth Caribbean Company Law examines and compares

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regional implementation of company law in an accessible and comprehensive manner that will be invaluable to students and practitioners in the region.

This engaging book fills a substantial gap in the understanding of Caribbean enterprises, focusing upon FOBs (family-owned businesses) about which, despite accounting for 70% of private sector employment in the region, very little is known. Concentrating on MSMEs which represent the majority of FOBs in the English-speaking Caribbean, the authors compare and contrast their experiences to those in developed countries, focusing in particular on areas such as family business succession, business financing and marketing. Understanding the Caribbean Enterprise provides context-specific lessons from a historical perspective of business and entrepreneurship, which in turn provide an understanding of the current issues facing MSMEs and FOBs in the English-speaking Caribbean.

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